



# GRI CONTENT INDEX

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MATERIALITY  
DISCLOSURES SERVICE

2021

GRI Standard	Disclosure	Page number(s) and/or URL(s)	Omission			
			Part Omitted	Reason	Explanation	
GRI 101: Foundation 2016						
General Disclosures						
GRI 102: General Disclosures 2016	<b>Organisational profile</b>					
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	102-2 Activities, brands, products, and services	Quality Endures: About Fyffes: p. 13-14				
	102-3 Location of headquarters	Quality Endures: About Fyffes: p. 14				
	102-4 Location of operations	Quality Endures: About Fyffes: p. 14 Global Reach: Geographical map and supply chain: p. 17				
	102-5 Ownership and legal form	Quality Endures: About Fyffes: p. 13				
	102-6 Markets served	Quality Endures: About Fyffes: p. 14 Global Reach: Geographical map and supply chain: p. 17				
	102-7 Scale of the organization	Quality Endures: About Fyffes: p. 13-14				
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	102-9 Supply chain	Quality Endures: About Fyffes: p. 13-14 Global Reach: Geographical map and supply chain: p. 17				
	102-10 Significant changes to the organization and its supply chain	Quality Endures: About Fyffes: p. 13 Global Reach: Geographical map and supply chain: p. 17 A Global Commitment: Sustainability timeline: p. 31				
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	102-13 Membership of associations	<b>Appendix 1: Memberships and associations: p. 2 to 7</b> <b>Appendix 2: Stakeholder groups: p. 8</b>				
	<b>Strategy</b>					
	102-14 Statement from senior decision-maker	Our Future is Sustainable: p. 7 to 9				
	<b>Ethics and integrity</b>					
	102-16 Values, principles, standards, and norms of behavior	Quality Endures, About Fyffes: p. 13 Fyffes Principles for Responsible Business Conduct: p. 75-76				
	102-17 Mechanisms for advice and concerns about ethics	Fyffes Principles for Responsible Business Conduct: p. 75-76				
	<b>Governance</b>					
	102-18 Governance structure	Governance: p. 83				
	<b>Stakeholder engagement</b>					
	102-40 List of stakeholder groups	Our Approach to Sustainability: p. 22 Responsible sourcing, compliance and certifications: p.80-81 <b>Appendix 1: Memberships and associations: p. 2-7</b> <b>Appendix 2: Stakeholder groups: p. 8</b>				
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	102-42 Identifying and selecting stakeholders	Our approach to sustainability: p. 18 -22				
	102-43 Approach to stakeholder engagement	Our approach to sustainability: p. 18 -22				
	102-44 Key topics and concerns raised	Our approach to sustainability: p. 18 -22 Responsible sourcing, compliance and certifications: p.78-81 <b>Appendix 1: Memberships and associations: p. 2-7</b> <b>Appendix 2: Stakeholder groups: p. 8</b>				
<b>Reporting practice</b>						
102-45 Entities included in the consolidated financial statements	Quality Endures, About Fyffes: p. 12-14					
102-46 Defining report content and topic Boundaries	Reporting Methodology: p. 84-85					
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	102-48 Restatements of information	Reporting Methodology: p. 84-85			
	102-49 Changes in reporting	Reporting Methodology: p. 84-85			
	102-50 Reporting period	Reporting Methodology: p. 84-85			
	102-51 Date of most recent report	Reporting Methodology: p. 84-85			
	102-52 Reporting cycle	Reporting Methodology: p. 84-85			
	102-53 Contact point for questions regarding the report	Reporting Methodology: p. 84-85			
	102-54 Claims of reporting in accordance with the GRI Standards	Reporting Methodology: p. 84-85			
	102-55 GRI content index	Reporting Methodology: p. 84-85 <b>GRI Content Index</b>			
	102-56 External assurance	Reporting Methodology: p. 84-85			

## Material Topics

### 300 series (Environmental topics)

#### Energy

<b>GRI 103: Management Approach 2016</b>	103-1 Explanation of the material topic and its Boundary	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 9</b>			
	103-2 The management approach and its components	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 9</b>			
	103-3 Evaluation of the management approach	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 9</b>			
<b>GRI 302: Energy 2016</b>	302-1 Energy consumption within the organization	<b>Appendix 3: Environmental indicators: p.9</b>			
	302-2 Energy consumption outside of the organization	<b>Appendix 3: Environmental indicators: p.9</b>	Energy consumption for for downstream and upstream categories of Scope 3. Energy consumption from our marjor growers partners included.	Information unavailable	We do not collect all upstream and downstream energy consumption at this stage. We will increase our data collection in the coming years.
	302-3 Energy intensity	<b>Appendix 3: Environmental indicators: p.9</b>			
	302-4 Reduction of energy consumption		All	Information unavailable	We started collecting reliable information to measure energy consumption only in 2020, thus we cannot compare to previous years yet. This information will be included in our next report.
	302-5 Reductions in energy requirements of products and services		All	Not applicable	Fyffes sells fresh produce. No energy is required to consume its products.

#### Water

<b>GRI 103: Management Approach 2016</b>	103-1 Explanation of the material topic and its Boundary	Water consumption: p. 38-39 Life Cycle Assessment: p. 36-37			
	103-2 The management approach and its components	Water consumption: p. 38-39 Life Cycle Assessment: p. 36-37			
	103-3 Evaluation of the management approach	Water consumption: p. 38-39 Life Cycle Assessment: p. 36-37			
	303-1 Interactions with water as a shared resource	Water consumption: p. 38-39 Life Cycle Assessment: p. 36-37			

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GRI 303: Water and Effluents 2018	303-2 Management of water discharge-related impacts		All	Not applicable	Although water consumption is a material aspect to Fyffes, water discharge/effluents is not a material aspect.
	303-3 Water withdrawal	Water consumption: p. 38-39 Life Cycle Assessment: p. 36-37 <b>Appendix 3: Environmental indicators: p. 11</b>			
	303-4 Water discharge		All	Not applicable	Although water consumption is a material aspect to Fyffes, water discharge/effluents is not a material aspect.
	303-5 Water consumption	Water consumption: p. 38-39 Life Cycle Assessment p. 36-37 <b>Appendix 3: Environmental indicators: p. 11</b>			
Emissions					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 11</b>			
	103-2 The management approach and its components	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 11</b>			
	103-3 Evaluation of the management approach	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 11</b>			
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 11</b>			
	305-2 Energy indirect (Scope 2) GHG emissions	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 11</b>			
	305-3 Other indirect (Scope 3) GHG emissions	Greenhouse Gas Emissions and Climate Change: p.33 Greenhouse gas (GHG) Inventory: p.34-35 Life Cycle Assessment: p. 36-38 <b>Appendix 3: Environmental indicators: p. 11</b>	For this first inventory, Fyffes decided to only include in its scope 3 emissions the GHG emissions of our grower partners as well as the distribution of the fruit produced in our own farms to the retailers.	Information unavailable	GHG emissions related to other sources of Scope 3 emissions will be considered in the future. At the moment, we are not collecting this information.
	305-4 GHG emissions intensity	<b>Appendix 3: Environmental indicators: p. 11</b>			
	305-5 Reduction of GHG emissions		All	Information unavailable	We started collecting reliable information to measure GHG emissions only in 2020, thus we cannot compare to previous years yet. This information will be included in our next report.
	305-6 Emissions of ozone-depleting substances (ODS)		All	Not applicable	ODS emissions are not a material aspect to Fyffes.
	305-7 Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions		All	Not applicable	NOX and SOX emissions are not a material aspect to Fyffes.
400 series (Social topics)					
Occupational Health and Safety					
	103-1 Explanation of the material topic and its Boundary	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			

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<b>GRI 103: Management Approach 2016</b>	103-2 The management approach and its components	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	103-3 Evaluation of the management approach	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-1 Occupational health and safety management system	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-2 Hazard identification, risk assessment, and incident investigation	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-3 Occupational health services	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-4 Worker participation, consultation, and communication on occupational health and safety	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-5 Worker training on occupational health and safety	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-6 Promotion of worker health	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
<b>GRI 403: Occupational Health and Safety 2018</b>	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-8 Workers covered by an occupational health and safety management system	Improve the Health, Safety and Wellbeing of Employees: p. 61 to 68			
	403-9 Work-related injuries		work-related injuries	Information unavailable	We are working on converting all our work-related injuries globally into a common standard (OSHA). We have this information for our sites in Costa Rica, and we are working on converting this information at a Corporate level for all our owned sites by 2022.
	403-10 Work-related ill health		work-related ill health	Information unavailable	We are working on converting all our work-related injuries globally into a common standard (OSHA). We have this information for our sites in Costa Rica and we are working on converting this information at a Corporate level for all our owned sites by 2022.
Freedom of Association and Collective Bargaining					
<b>GRI 103: Management Approach 2016</b>	103-1 Explanation of the material topic and its Boundary	Fyffes Principles for Responsible Business Conduct: p. 75-76 Human Rights: p. 52-55 Freedom of Association: p. 56			
	103-2 The management approach and its components	Fyffes Principles for Responsible Business Conduct: p. 75-76 Human Rights: p. 52-55 Freedom of Association: p. 56			
	103-3 Evaluation of the management approach	Fyffes Principles for Responsible Business Conduct: p. 75-76 Human Rights: p. 52-55 Freedom of Association: p. 56			
<b>GRI 407: Freedom of Association and Collective Bargaining 2016</b>	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Human Rights: p. 52-55 Freedom of Association: p. 56			
Human Rights Assessment					
<b>GRI 103: Management Approach 2016</b>	103-1 Explanation of the material topic and its Boundary	Human Rights: p. 52 to 55			
	103-2 The management approach and its components	Human Rights: p. 52 to 55			
	103-3 Evaluation of the management approach	Human Rights: p. 52 to 55			
<b>GRI 412: Human Rights Assessment 2016</b>	412-1 Operations that have been subject to human rights reviews or impact assessments	Human Rights: p. 52 to 55			
	412-2 Employee training on human rights policies or procedures	Human Rights: p. 52 to 55			

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	412-3 Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Fyffes Principles for Responsible Business Conduct: p. 75-76 Human Rights: p. 52-55			
Customer Health and Safety (for Food Safety)					
<b>GRI 103: Management Approach 2016</b>	103-1 Explanation of the material topic and its Boundary	Responsible Sourcing, Compliance and Certifications: p. 79-81			
	103-2 The management approach and its components	Responsible Sourcing, Compliance and Certifications: p. 79-81			
	103-3 Evaluation of the management approach	Responsible Sourcing, Compliance and Certifications: p. 79-81			
<b>GRI 416: Customer Health and Safety 2016</b>	416-1 Assessment of the health and safety impacts of product and service categories	Responsible Sourcing, Compliance and Certifications: p. 79-81			
	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	In 2019 and 2020, Fyffes had no non-compliance concerning the health and safety impacts of our products			



**Fyffes Sustainability Report 2019/2020**